

Dear Valued Members,

Due to the increase in costs of goods and services necessary to operate, there will be an increase on our voice services. Starting January 1, 2025, our residential local telephone service will increase from \$16.50 to \$22.00. Due to this rate increase, you will no longer pay the Access Recovery Charge (ARC) of \$3.00 per month. With the removal of ARC, you will also see a decrease in your federal universal service charge. Thank you for your understanding.

For questions or more information, please call our offices at (423) 447-2121.

