

10-Digit Dialing is Coming Soon



To ensure new telephone numbers are available, the Tennessee Public Utility Commission approved the addition of the new 729 area code to the geographic region served by the 423 area code. And while your existing phone number(s) won't change, the way you make calls will.

Here are the key dates you'll need to know:

Starting August 5, 2024: you'll need to start using the area code for all calls – even local ones! If you forget, your call will still be completed, but now is the time to get into this new habit.

Starting February 5, 2025: any calls made without the area code, including local calls, will not be completed. You'll need to redial with the area code included. We're here to help make this transition as smooth as possible.

For more information, visit tn.gov or give us a call at 423-447-2121.

