



10-Digit Dialing is Coming Soon



What will change?

- Starting August 5th, residents will have to include the area code for ALL calls, even local ones!
- Residents also need to update automatic dialing equipment to include the area code. Some examples are: life safety systems/medical monitoring, fire/burglar alarms, contact lists in wireless or mobile phones, speed dialers, fax machines, etc.

What will remain the same?

- Your phone number(s) will remain the same.

Why did this change?

- The Tennessee Public Utility Commission has approved the 729 area code, which will require 10-Digit Dialing. Please note that this change was not made by BTC Fiber; we are sharing it to keep our customers informed and supported.

For more information, visit tn.gov or call our offices at (423) 447-2121.

