

Dear Valued Customer,

Here at BTC Fiber, we are committed to providing you with exceptional customer service and the latest, greatest technology. Due to rising costs of industry advancements, system updates, and essential maintenance, we are forced to adjust the price of our TV subscription plans.

Effective May 1, 2025, the price of BTC Fiber TV packages will increase. Please note your TV package's monthly increase below.

BTC Fiber TV Package	Monthly Price Increase (Effective 5/1/25)
Basic	+ \$11.25
Expanded Basic	+ \$11.73
Lifeline Digital	+ \$4.51

A personal message from our CEO:

“As BTC Fiber faces the reality of increased costs from our TV content providers, a price adjustment to our TV services is unfortunately necessary. We’re still doing our best to keep our TV packages affordable despite these rising operational expenses. With an increase to our TV package prices, we’ll be able to continue providing the high-quality service our customers know and love.”

- Charlie Boring, General Manager/ CEO of BTC Fiber

We are here to support you throughout this transition. If you have any questions about the changes to your BTC Fiber TV Package, please contact us at (423) 447-2121. Our team is always happy to assist.

Thank you for choosing us as your telecommunications provider.

Sincerely,
BTC Fiber